Monterey Peninsula College

Response to ACCJC Recommendations Concerning SLOs October, 2012

- Prepared by the SLO Committee Fred Hochstaedter, Diane Boynton, Grace Anongchanya, Celine Pinet/Marty Johnson
- Approval by Academic Senate and Advisory Groups leads to...
- Consideration by College Council, who submits it to...
- President/Superintendent for submittal to..
- The Board of Trustees

- In order to meet the Commission's 2012 deadline and building upon the progress made in identifying student learning outcomes for nearly all courses, program, certificates and degrees, the team recommends that the college complete the process of assessment to guide improvement of student learning (IIA.1 and IIA.2).
- 2. In order to meet the Commission's 2012 deadline, the team recommends the college completes the process of identifying course level student learning outcomes and ensures student information is clear, that SLOs are described, and that students receive syllabi reflective of the identified student learning outcomes (IIA.2 and IIA.6).
- 3. In order to meet the Commission's 2012 deadline, the team recommends the college take appropriate steps to ensure that faculty and others directly responsible for student progress toward achieving stated learning outcomes have, as a component of their evaluation, effectiveness in producing those learning outcomes, and that this standard is achieved by the 2012 deadline established by the ACCJC (IIIA.1c).

2. In order to meet the Commission's 2012 deadline, the team recommends the college completes the process of identifying course level student learning outcomes and ensures student information is clear, that SLOs are described, and that students receive syllabi reflective of the identified student learning outcomes (IIA.2 and IIA.6).

- The Academic Senate has recommended that all faculty include SLOs on their syllabi.
- Academic Affairs now checks to see if SLOs are included on all syllabi and instructors get a "friendly reminder" from Academic Affairs to rewrite their syllabi if the SLOs are not fully visible.

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From the Academic Senate to the Faculty Union:

Recommendations on SLOs in evaluations

Recommend to our faculty union that when it comes time to negotiate or discuss faculty evaluation, that there be a clause or question about participating in program review. Since SLOs "live" in program review, and since program review means evaluating the effectiveness of our programs and then using the results for improvement, then participating in program review means that we are participating in this SLO process

From: Academic Senate Notes and Minutes, March 3, 2011:

http://www.mpcfaculty.net/senate/3-3-11/Notes3-3-11.htm and

http://www.mpcfaculty.net/senate/3-3-11/Minutes3-3-11.doc

1. In order to meet the Commission's 2012 deadline and building upon the progress made in identifying student learning outcomes for nearly all courses, program, certificates and degrees, the team **recommends that the college complete the process of assessment to guide improvement of student learning** (IIA.1 and IIA.2).

- This one is vague, but far reaching.
- The rest of this report is about responding to this recommendation.

Things ACCJC wants

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Public reporting of assessment results

Resource allocation based on assessment results

Assessment at multiple levels

Dialog about program quality

Things MPC wants

High quality
Student Learning programs

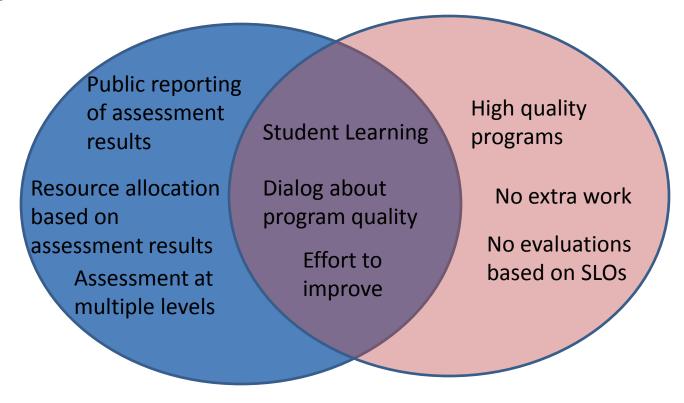
No extra work

Effort to improve

No evaluations based on SLOs

Things ACCJC wants

Things MPC wants



Its Efforts Here Things MPC wants Things ACCJC wants Public reporting High quality of assessment **Student Learning** programs results Resource allocation Dialog about No extra work based on program quality No evaluations assessment results Effort to based on SLOs Assessment at improve multiple levels

MPC Concentrates

MPC does these things too, but needs to communicate how it does them.

First I-Phone introduced



Timeline of SLO Development at MPC

Great Recession Begins



2007 2008

Articulating Student Learning Outcomes (SLOs) for MPC

Version 1.0

Philosophy of SLOs for MPC

We hope that SLOs can provide a formal framework for faculty to converse, as professionals, about teaching, learning, pedagogy, and curricula. Professional teachers talking to each other about teaching and student learning is a primary characteristic of a vibrant academic institution. We hope that the result of these conversations is more insightful pedagogy that improves student learning in MPC courses.

From: <u>Articulating Student Learning Outcomes</u> (SLOs) for MPC, 2007, page 10

Program Reflections on Student Learning Form

Department/Group Name	Semester	Date			
Department/group members present					
Principle SLOs, supporting objectives, and/or challenges discussed					

Beginning of the Program Reflections

Began to ask instructors to record efforts to assess student attainment of SLOs and engage in dialog with colleagues.

Timeline of SLO Development at MPC



Use the scientific method to investigate

2009



2008

Example courses: GEOL 2

Academic Senate MPC General Education Outcomes (GEOs) aligned with GE Areas GE Outcome (GEO) GE Area Area A1: English Composition The course: Proposed Area A1 SLO: form a provable thesis, develop it through factual research, distinguish English 1A between fact and opinion, and make effective Proposed Area A1 GEO: rhetorical choices in relation to audience and purpose. Area A2: Communication and Analytical Thinking Example courses: ENGL 2 Analyze and evaluate complex issues or problems; BUSC 22, 42 draw reasoned conclusions and/or generate MATH 263, 10, 12 Proposed Area A2 GEO: solutions; and effectively communicate their SPCH 1, 2, 3 results. PHIL 6, 10 Area B: Natural Science

Development of General Education Outcomes (GEOs)

Academic Senate MPC | MONTEREY PENINSULA



General Education Outcomes (GEOs) aligned with GE Areas

GE Outcome (GEO) GF Area Area A1: English Composition The course: Proposed Area A1 SLO: form a provable thesis, develop it through factual research, distinguish English 1A roposed Area A1 GEO: between fact and opinion, and make effective rhetorical choices in relation to audience and purpose. Area A2: Communication and Analytical Thinking Example courses: ENGL 2 Analyze and evaluate complex issues or problems; BUSC 22, 42 draw reasoned conclusions and/or generate Proposed Area A2 GEO: MATH 263, 10, 12 solutions; and effectively communicate their SPCH 1, 2, 3 results. PHIL 6, 10 Area B: Natural Science Example courses: GEOL 2 Use the scientific method to investigate BIOL 10, 13 Proposed Area B SLO: phenomena in the natural world and use concepts, ASTR 10 theories and technology to explain them. CHEM 1A. 2 PHYS 2A, 3A Area C: Humanities Example courses: ART 1, 2 Analyze and interpret human thought and GTRN 1. 2 achievement relevant to such branches of Possible Area C GEO: PHIL 2, 4 knowledge as philosophy, literature, language, WOMN 6.9 and/or art. SPCH 4 Area D: Social Studies Example courses: PSCI 1, 2, 3 ANTH 2, 4 Just a place holder might be: analyze interaction Possible Area D GEO: between humans using appropriate techniques

In this model, each GEO is aligned with a GE Area.

Each GEO is designed to be embedded into the courses that satisfy that particular GE Area.

Each instructor would then assess these GFOs as part of the normal SLO evaluation process.

This is designed to spur dialog between teachers of GE courses.

Rationale of the GEO plan

- All transfer students take general education courses to complete requirements at MPC.
- Students who receive transfer degrees complete GE courses in one of three patterns: MPC, IGETC, or CSU.
- Thus, the general education outcomes are a common, evaluable outcome for all of these students.
- The CTE programs have more disciplinespecific program-level SLOs.

The Accreditation Visit



2009

Self Study



2010

Horizon Oil Spill

At the time of the accreditation visit, MPC had...

- Developed its course and program SLOs,
- Articulated the value of SLOs for the institution (dialog amongst professionals is a primary characteristic of a vibrant academic institution),
- Knew what it wanted to get out of the SLO process (productive dialog that leads to plans to improve student learning), and
- Recognized what it wanted to avoid with the SLO process (evaluation of faculty based on student performance and quantitative summaries of student learning that diminish nuance, subtlety, or individuality in assessment).

The institution had a clear vision on how to connect the SLO process with program review and its planning and resource allocation processes.

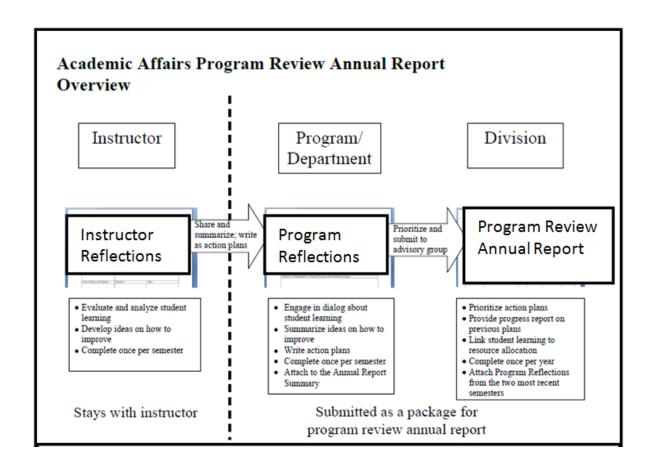
The institution needed to execute.



2010



2011



Strengthened connections between Program Reflections and Program Review

Instituted time for Program Reflections at all Flex Day events

Equated Institutional SLOs with GEOs.

Strengthened connections between Program Reflections and Program Review

Academic Affairs Program	Review - Annual	Report Form	Summary
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Date:

Program:

Prepared by:

- Select one of the abbreviations that best describes the status of each action plan item described in your most recent program review: "C" means completed; "IP", in progress; "D", deleted, "A", added, "NM", no money.
- For those items that are specifically described in your department's Program Reflections on Student Learning forms, check the box under PRSL (Program Reflections on Student Learning).
- 3. For those items that address one or more of the institutional goals, eheck the box under Goals.
- 4. Please provide rationale for additions and deletions, referring to the Program Reflections on Student Learning form as appropriate.
- 5. List in order of priority.
- 6. Attach the two most recent Program Reflections on Student Learning from each department or area.

Budget-Dependent Items

anager peperinent.						
Status (C,IP,D,A, NM))	Action Item	Sup	ports	Timeline	Person(s) Assigned	Amount
NM))		Goals	PRSL			

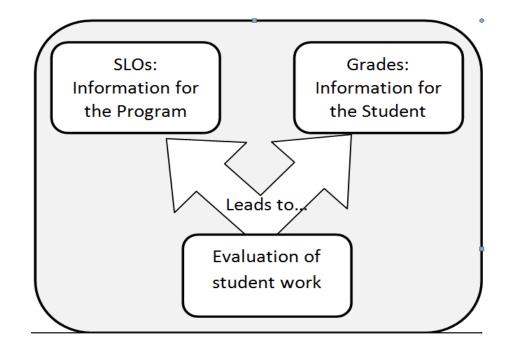
Rationale for Additions or Deletions (refer to your Program Reflections form as appropriate):

4. What should we do **Spring 2011: SLOs in The Faculty Handbook** about it? 3. What are the issues? What do colleagues think? **Developing Action Plans** Figure 1 and/or rational for resource allocation Engaging in the Program Program/Institution level 2. Can the students do it? Reflections Dialog as part of Program Review 1. What should students **Evaluating or Assessing** Program level, with colleagues be able to do? the SLOs Writing the SLOs Courselprogram level

Main Point:

The emphasis is on dialog and using grading (assessment) activities to provide information about the program.

Figure 2





"The passage of time"

2011 2012

Figure 5. Revised resource allocation documents

	Rationale for the Position
	Description of need. Please include information on the effects on the program, your division, the college, and the community of filling the position versus not filling it.
(If this position is new or modified, is it addressed in MPC planning documents, such as the college' Educational Master Plan, the Division's most recent Program Review, the Department's Program Review Update and Action Plan, and/or the Division's and/or Department's Program Reflections? Yes (Please cite below.) No (Please explain I) 1. Faculty Position Requests
3.	Annual cost of the proposal, and source of funds:
4.	Justification/rationale for this position and consequences of not filling the position.
5.	If the position is new or revised, explain how this position supports student learning.

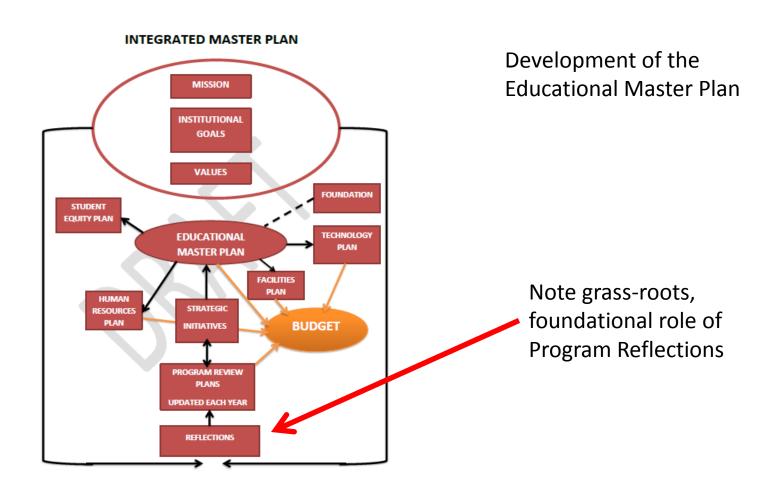
Adjusted language in forms dealing with all kinds of resource allocation to reflect Program Reflections and/or student learning

2011



2012

"The passage of time"





2012

"The passage of time"

2011

Requests

escription of need. Please include info ollege, and the community of filling the this position is new or modified, is it as ducational Master Plan, the Division's seview Update and Action Plan, and/or	ddressed in I	MPC planning of Program Revie	documents, such as the college's w, the Department's Program
ducational Master Plan, the Division's Review Update and Action Plan, and/or	most recent the Division	Program Revie	w, the Department's Program
		No (Please exp	
Annual cost of the proposal, and source	e of funds: _		
Justification/rationale for this position	and conseque	ences of not fill	ing the position.
If the position is new or revised, explain	n how this p	osition supports	s student learning.
	Justification/rationale for this position If the position is new or revised, explain	If the position is new or revised, explain how this p	Annual cost of the proposal, and source of funds: Justification/rationale for this position and consequences of not fill If the position is new or revised, explain how this position supports e this sheet, and use the table for tracking the progress of

Figure 5. Revised resource allocation documents

Adjusted language in forms dealing with all forms of resource allocation to reflect **Program Reflections** and/or student learning

3. In order to meet the Commission's 2012 deadline and building upon the progress made in identifying student learning outcomes for nearly all courses, program, certificates and degrees, the team **recommends that the college complete the process of assessment to guide improvement of student learning** (IIA.1 and IIA.2).

Program Reflections is the fundamental foundation and primary evidence.

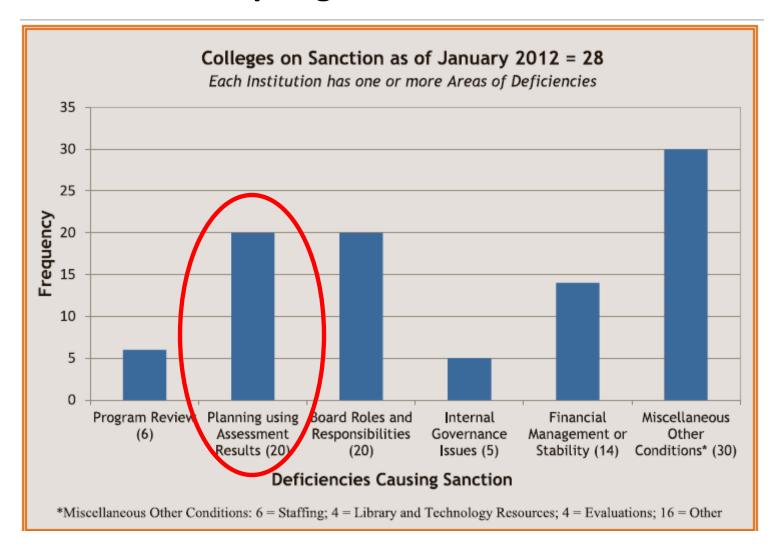
Program Reflections is connected through language on *all* resource allocation forms, especially the Annual Update Action Plans, Program Review, and Educational Master Plan.

GEOs are the Institutional Outcomes

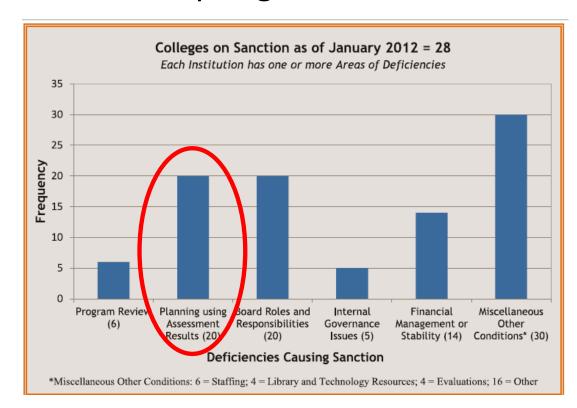
GEOs are course-level SLOs – In order to evaluate course-, program-, and institutional-SLOs MPC needs to be sure to evaluate these GEOs and engage in dialog about the results.

The entire framework hinges on the Program Reflections

From the Spring 2012 ACCJC Newsletter



From the Spring 2012 ACCJC Newsletter



How are they used in MPC's planning processes?

1. Student learning and the Program Reflections dialog is linked to Action Plans, Program Review, EMP, and all other processes that involve allocation of resources.

Where are MPC's assessments?

- 1. Assessment or evaluation techniques are up to instructors or those involved with student learning.
- 2. The Program Reflections is the fundamental place where the dialog about the evaluation of SLOs takes place, and where the connection to planning is made.

Accrediting Commission for Community and Junior Colleges

Western Association of Schools and Colleges

Rubric for Evaluating Institutional Effectiveness – Part III: Student Learning Outcomes

(See attached instructions on how to use this rubric.)

Levels of	Characteristics of Institutional Effectiveness in
Implementation	Student Learning Outcomes
_	(Sample institutional behaviors)
Awareness	There is preliminary, investigative dialogue about student learning outcomes. There is recognition of existing practices such as course objectives and how they relate to student learning outcomes. There is exploration of models, definitions, and issues taking place by a few people. Pilot projects and efforts may be in progress. The college has discussed whether to define student learning outcomes at the level of

		Appropriate resources are being allocated to support student learning outcomes and assessment. Faculty and staff are fully engaged in student learning outcomes development.
Proficiency		 Student learning outcomes and authentic assessment are in place for courses, programs and degrees. Results of assessment are being used for improvement and further alignment of institution-wide practices. There is widespread institutional dialogue about the results. Decision-making includes dialogue on the results of assessment and is purposefully directed toward improving student learning. Appropriate resources continue to be allocated and fine-tuned. Comprehensive assessment reports exist and are completed on a regular basis. Course student learning outcomes are aligned with degree student learning outcomes. Students demonstrate awareness of goals and purposes of courses and programs in which they are enrolled.
	Sustainable Continuous Quality Improvement	 Student learning outcomes and assessment are ongoing, systematic and used for continuous quality improvement. Dialogue about student learning is ongoing, pervasive and robust. Evaluation and fine-tuning of organizational structures to support student learning is ongoing. Student learning improvement is a visible priority in all practices and structures across the college. Learning outcomes are specifically linked to program reviews.

PROFICIENCY RUBRIC STATEMENT 3: DECISION MAKING INCLUDES DIALOGUE ON THE RESULTS OF ASSESSMENT AND IS PURPOSEFULLY DIRECTED TOWARD ALIGNING INSTITUTION-WIDE PRACTICES TO SUPPORT AND IMPROVE STUDENT LEARNING.

Standards: I.B; I.B.3; II.A.1.c; II.A.2.f; III.A.1.c; IV.A.2.b.

EXAMPLES OF EVIDENCE: Documentation of institutional planning processes and the integration of SLO assessment results with program review, college-wide planning and resource allocation, including evidence of college-wide dialogue.

PROFICIENCY RUBRIC STATEMENT 3: NARRATIVE RESPONSE

MPC's dialog involves prioritization of action plans, the development of the EMP, deciding which faculty positions to fill, scheduling, etc...

PROFICIENCY RUBRIC STATEMENT 5: COMPREHENSIVE ASSESSMENT REPORTS EXIST AND ARE COMPLETED AND UPDATED ON A REGULAR BASIS.

Standards: I.A.1; I.B; I.B.3; I.B.5; I.B.6; II.A.2.a; II.B.

EXAMPLES OF EVIDENCE: Documentation on the process and cycle of SLO assessment, including results of cycles of assessment. Copies of summative assessment reports, with actual learning outcomes.

PROFICIENCY RUBRIC STATEMENT 5: NARRATIVE RESPONSE

The Program Reflections documents *ARE* the comprehensive assessment reports. They need to be written in a way that a visiting team member could see this.

Its Efforts Here Things MPC wants Things ACCJC wants Public reporting High quality of assessment **Student Learning** programs results Resource allocation Dialog about No extra work based on program quality No evaluations assessment results Effort to based on SLOs Assessment at improve multiple levels

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Program Reflections on Student Learning Form						
Department/Group Name	Semester	Date				
Department/group members present	I	I				
Principle SLOs supporting objectives	Deinsials SLOs sussessina abiaetius and/or shalloness discussed					
Principle SLOs, supporting objectives, and/or challenges discussed						
Summary of department/group discussion about student learning						

- 1. Program Reflections is the centerpiece. It is the primary evidence.
- 2. It grants great leeway and flexibility to the instructors.
- 3. It also comes with responsibility of completing it in a way that would be clear to ACCJC representatives.
- 4. We *all* need to accept this responsibility and participate.