



# Starfish Update

Developing MPC's Early Alert  
(Communication) System

# What is Starfish?

- A communication tool, which allows
  - faculty and Student Services to reach out to students with concern regarding academic progress
  - faculty and Student Services to encourage and/or celebrate student work
  - students to reach out to faculty and/or Student Services for support
  - students to see their progress toward their academic goals



# Goal and Priorities

**Goal:** To implement Starfish as a student success intervention solution for both degree audit and early alert within the framework of Guided Pathways at MPC.

## Priorities:

1. To implement an Early Alert system
2. To implement a Degree Audit system



# MPC's Starfish Team

- Project Manager
  - LaKisha Bradley (primary)
  - Diane Boynton (secondary)
- Functional Lead
  - LaKisha Bradley
- Technical Leads
  - Antoine Andari
  - Mike Midkiff
- Executive Sponsor
  - Larry Walker
- Project Scribe
  - Jennyfer Gutierrez



# MPC's Starfish Team

- Jon Knolle (AA)
- Steve Haigler (AS)
- Steve Bruemmer (Canvas)
- Heather Bowers (GP)
- Jeannie Kim (GP)
- Eric Lake (MLC)
- Heather Tisdale (Tutorial Center)
- Adria Gerard (RWC and Academic Senate)
- Grace Anongchanya (TLC and GP)
- Paige Inman (STEM Cel)
- Diego Espinoza (HSI)
- Kelly Fletes (FYE)
- Jacque Evans (ARC)
- Jamie Gerard (ENGL Dept.)
- Elizabeth Bishop (Math Dept.)
- Alethea DeSoto (Counseling)
- Nicole Dunne (A&R)
- Francisco Tostado (SFS)
- Wendy Bates (Athletics)
- Jackson Hsu (Math)



# Timeline

- **August 21:** Data & feature configurations are in the Starfish system
- **August 24-31:** Testing takes place
- **September 4:** Complete copy of test site to production site
- **September 7-11:** Test production site
- **September 14:** Go live



# Accomplishments

- Nearly completed data drop
  - Kudos to the IT team!
- Enabled FLAGS and KUDOS
  - **A flag raised by an instructor** generates an email to a student expressing concern regarding classroom connection and/or academic progress
  - **A flag raised by a student** generates an email to Student Services requesting assistance
  - **A kudos** generated by an instructor or member of Student Services generates an email to a student celebrating positive behavior and/or academic success



# To Do

- Establish progress survey dates
  - Progress survey = Early Alert reminder
- Select a maximum of 10 ENGL and MATH supported courses
- Work with FYE, ARC, TRIO, and Umoja to pilot the program
- Test during Fall with a goal to expand the system for Spring
- Consider how best to use Starfish to integrate with Guided Pathways

