

## Component Goals 2012/13

### Student Services

#### Outreach and Recruitment

- **Increase first-time students from High School**
  - **Assessment**
    - **392 HS students assessed in 2012**
    - **378 HS students assessed in 2013**
  - **Orientation**
    - **Developed PERS 10, Orientation to College, to facilitate a more successful transition for high school students entering MPC.**
    - **226 of 378 (59%) of HS students assessed enrolled in PERS 10**
- **Timely Delivery of Information**
  - **Conducted High School Counselors Breakfast in Spring 2013**
  - **Conducted Application workshops prior to High School Assessment Event to 15 High Schools**
- **Development of International Student Programs**
  - **Successfully completed Re-certification process**
  - **Signed MOU with MIIS to offer conditional admission for those students completing the MIIS Intensive Language Program**
  - **Graduate students from MIIS to work with program at MPC spring 2014**
  - **Signed MOU with ELS in Santa Cruz to waive TOEFL upon successful completion of ELS 109**
  - **Collaboration with CSUMB**
    - **Created joint recruitment materials to market both MPC and CSUMB as a 2+2 educational opportunity**
    - **Traveled to China with CSUMB**
    - **MOU in process to cover possible 2+2 articulation agreements and housing options for MPC international students**
  - **Recruitment in Person**
    - **MPC ISP Counselor Traveled to China**

#### Regulatory Changes

- **Student Success Task Force/ Student Success Act (SB 1456)**
  - **Student Services (SS) formed a Student Success Task Group in Fall 2012**
  - **Standing monthly meeting occur**

- **SS Task group has developed action plan to prepare for implementation of new Student Success and Support Program mandates**
- **Repeatability**
  - **Students have been notified via their student portal of new repeatability guidelines.**
  - **Students have the ability to check non-repeatable courses via their Student Portal**
  - **Students are now notified about their repeat status when attempting to register via WebReg for a course impacted by repeatability about their repeat status in a particular course.**
- **Financial Aid**
  - **Dream Act**
    - **MPC has implemented the required application**
  - **Ability to Benefit (ATB)**
    - **Discontinued offering the ATB in July 2012 per new regulations**

#### **Collaboration between Student Services SSAG, CoMa and AAAG**

- **Joint Meetings between SSAG, CoMa and AAAG**
  - **Joint meetings between SSAG and CoMa, but not AAAG**
- **Schedule Building**
  - **Student Services administration, faculty and staff have been provided information (Math and English assessment results) and input (increase GE and PERS course offering during Spring Summer) to Academic Affairs to support schedule building.**
  - **Once a semester, counselors will discuss student issues and feedback regarding class scheduling. The counseling meeting notes will be detailed and distributed to AAAG.**
  - **A counselor is assigned to each division and is available to serve as a resource for class scheduling input.**
- **Counselors' Stories/Student Stories**
  - **Counselors provided student stories for the President's Address to the community in 2012 and 2013.**
  - **Student Stories have been provided to the MPC Foundation for fundraising purposes**
- **Program Review/SLO's**
  - **Implemented Institutional Program Review Format**

- **Student Services has a total of 16 departments**
  - **11 Program Reviews are completed as scheduled; 9 of them have been presented to the Board and 2 are scheduled to be presented in the Spring 2014**
  - **5 areas are in their Program Review Self-Study year (2013-14)**
- **Student Services Representative (Grace Anongchanya-Calima) on SLO Committee**
- **All Student Services area have identified SLO's and are in the process of identifying meaningful assessment methods for their respective SLO's**

#### **Technical Resources**

- **Technical Support**
  - **Established a Student Services priority list and provided needs to IT**
- **SIS Development**
  - **Student Services is working closely with IT to coordinate SIS changes to include electronic transcripts and online applications**
- **FAMS**
  - **Will be covered by new ERP**

#### **Staffing**

- **Address staffing needs (Campus and Marina)**
  - **Process mapping completed for all departments to reduce workloads**
  - **Cross training being conducted**
  - **Student services staff present in Marina**

#### **Budget**

- **Athletics**
  - **Booster Club being established by the Foundation**
  - **Initial investigation conducted for contracting out the Fitness Center**
- **CDC**
  - **Study being completed to establish a lab program at reduced cost**
- **Matriculation**
  - **Now Student Success**