Network Operations Manager
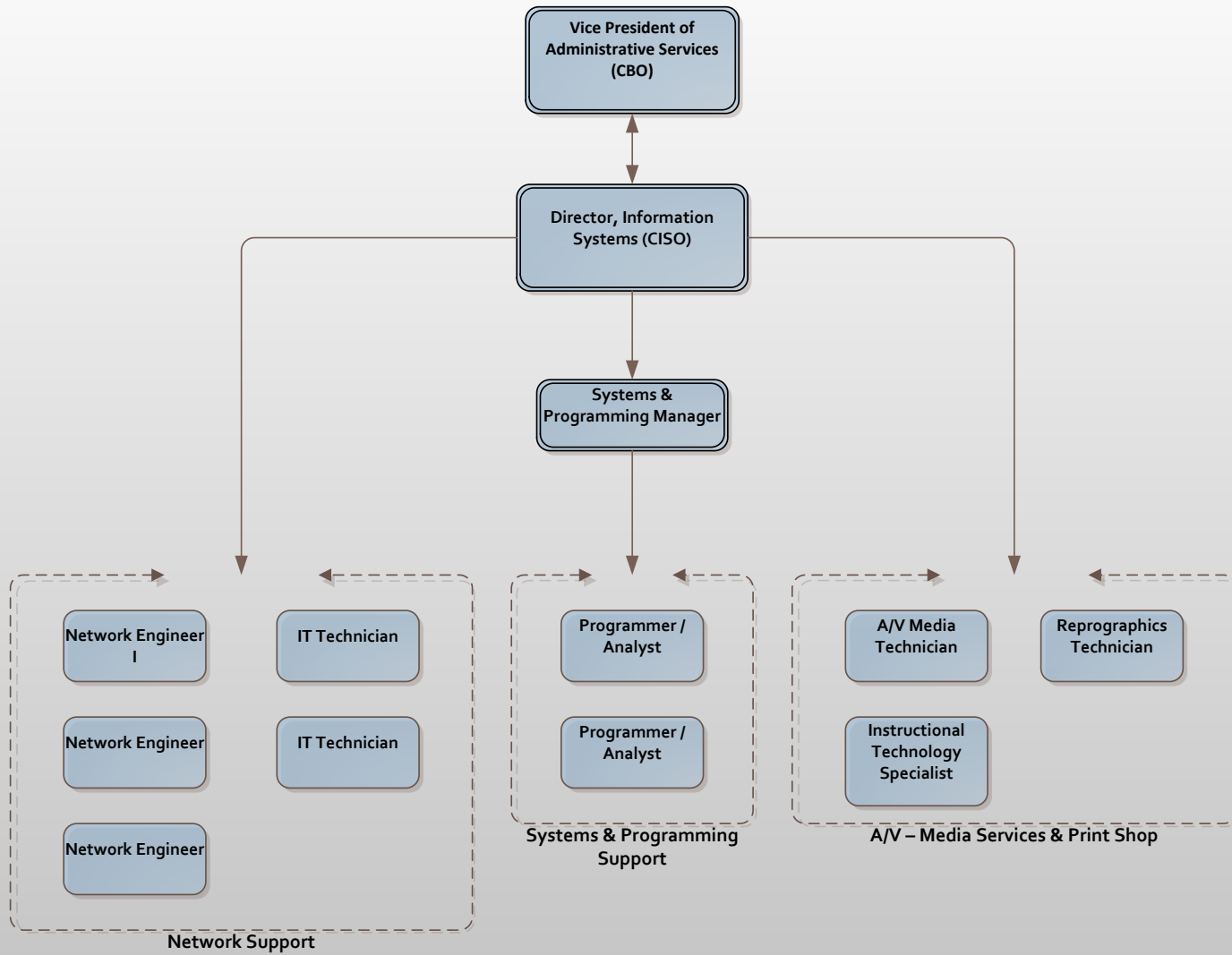
Position Overview

Presented to College Council

06.10.2014
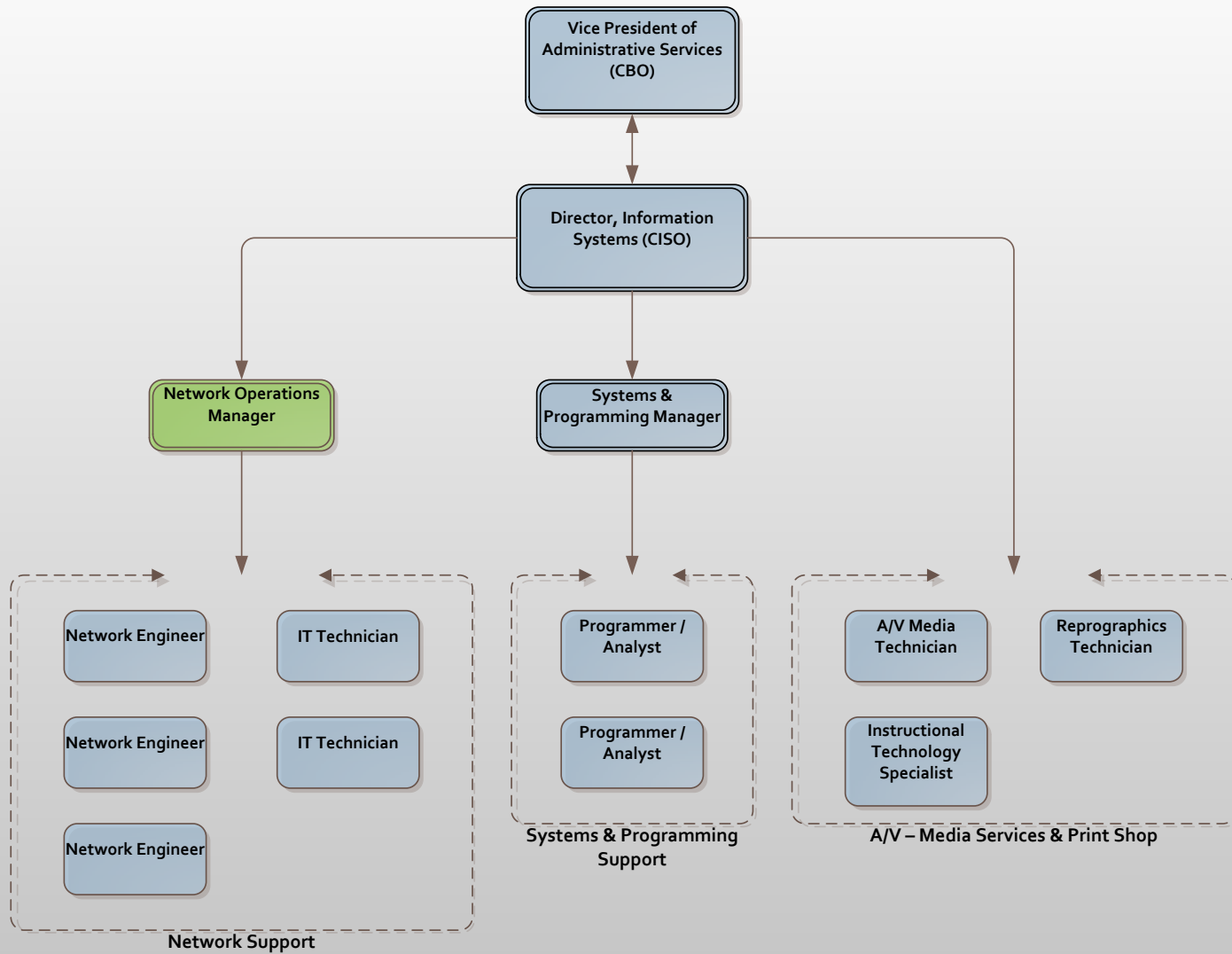
Monterey Peninsula College

IT Department Organizational Chart

Vice President of Administrative Services (CBO)

Director, Information Systems (CISO)

Systems & Programming Manager

Network Engineer I

IT Technician

Network Engineer

IT Technician

Network Engineer

Network Support

Programmer / Analyst

Programmer / Analyst

Systems & Programming Support

A/V Media Technician

Reprographics Technician

Instructional Technology Specialist

A/V – Media Services & Print Shop

Monterey Peninsula College
IT Department Organizational Chart

Vice President of Administrative Services (CBO)

Director, Information Systems (CISO)

Network Operations Manager

Systems & Programming Manager

Network Support

Network Engineer

Network Engineer

Network Engineer

IT Technician

IT Technician

Systems & Programming Support

Programmer / Analyst

Programmer / Analyst

A/V – Media Services & Print Shop

A/V Media Technician

Instructional Technology Specialist

Reprographics Technician

Roles and Responsibilities

Director, Information Systems

- Direct, plan, manage and coordinate all Information Services operations
- Serve and lead various MPC committees
- Develop and update the Technology Master Plan
- Develop and Manage Technology Initiative Projects
- Direct Supervision of AV, Print shop and IT Manager(s)
- Coordinate the implementation of technology related policies
- Oversee and manage all Information System budgets

Network Operations Manager & Systems and Programming Manager

- Supervises the design, development, implementation and maintenance within their area
- Provide day-to-day leadership to specific staff
- Prioritizes and assigns various tasks and projects
- Coordinates staff time-off and training opportunities
- Oversees and participates in analyses, evaluations and risk assessments required for implementation and integration of new large scale and/or highly complex technology solutions.

Cost of Network Operation Manager

Monthly Salary @ Range 57, Step A: $5,821 * 12 months = $69,852 salary
+ $22,367 benefits
+$21,074 roll up at 30.167%

Total Amount to be Budgeted FY14/15: $113,293.00

*Benefits and roll up costs are based on the 2013-2014 numbers; figures for 2014-15 are not yet available.

Title V – Director, Information Systems & Network Operations Manager Salary Offsets

Title V is proposed to provide ~33% of the total compensation for the Network Operations Manager over the first five years.

	FY 14/15	FY 15/16	FY 16/17	FY 17/18	FY 18/19	Total
Director, Information Systems	$38,979	$29,244	$29,829	$30,426	$31,034	$159,512
Network Operations Manager	$0	$72,674	$55,596	$37,805	$19,281	$185,356

Total: $344,868

Benefits to Students

Student based initiatives completed in a planned project-based manner including timelines, expectations and training

Initiatives include:

- Enhanced Wi-Fi
- Enhanced email, storage and collaboration tools
- Upgraded classroom and lab technologies
- Enhanced Reliability and Support

Benefits to Faculty & Staff

- Provides focused technology support to faculty and staff in the classroom and throughout the college
- Direct management and oversight to provide technology support and services per Service Level Agreement*
- Coordinate Technology Training for MPC Faculty and Staff
- The Director, Information Systems, Systems & Programming Manager and Network Operation Manager would form an IT Management Team dedicated to progressive collaboration and constant improvement; Faculty and Staff could expect consistent excellent technology support and services.

*Appendix in 2013-16 Technology Plan

Benefits to I.T. Staff

- More direct management accessibility and support
- Focused, consistent and progressive team building
- Coordinated training directly aligned with campus technology initiatives
- Focused, planned and coordinated cross-training opportunities
- Short and long range planning to improve team effectiveness

Questions?