Network Operations Manager

There is a growing need for strong in-house project management, process control, and enhanced methodology. This position would be designed to fill gaps in technical skillsets and in overall methodology. The Network Operations Manager would work directly with the Director of Information Systems to put a strategic planning methodology based on Project Management Institute (PMI) standards and best practices in place. The Network Operations Manager would also have supervision responsibilities over the Network Engineers and IT Technician positions.

In addition to the duties and responsibilities mentioned earlier, this position would require strong and current Network Administrator skillset including, but not limited to, Cisco Routing, Switching, VoIP, Windows Server Active Directory, and virtualization technologies.

Examples of the type of projects that would benefit from the additional planning, oversight and methodologies provided by this position would be server/desktop virtualization technology implementation, network storage, design and use initiatives, and WiFi access planning to implementation.

Justification:

This position is essential to efficiently and effectively implementing technology initiatives that are focused and student learning and faculty needs, including:

- Enhanced WiFi focused on instructional needs
- Enhanced email, data storage and collaboration tools
- Improved technology support and services

This person in this position would work directly with the Director of Information Systems to put in place systems for resource control and enhanced processes including comparative technical solutions, invoking end-user feedback and appropriate use of outside consulting resources and synergy with other California Community Colleges.

This Network Operations Manager is identified as an essential position in component 2 of the recently submitted Title V grant. This position will be essential for the backfill of duties of the Director, I.S. / CISO during ERP preparation and implementation. After ERP implementation, the person in this position will be responsible for overseeing the ERP related infrastructure.