# **Program Review**

## Campus Security Executive Summary (Administrative Services) March 26, 2014

The Campus Security Department is established to provide for the safety of students, College employees and visitors to the campus, and for the security of real property and personal property of the District.

- Insure reasonable protection using constant irregular patrol, an omnipresent
- First responder to emergencies; medical, crimes in progress, disturbance
- Partner with; law enforcement, fire and medical response
- Document and report incidents on campus
- Participate in student Behavioral Assessment Resource Team
- Participate in Emergency Operations Center
- Attending training for required certifications
- Building evacuation plan
- Monitor building usage, unlock and lock doors
- Monitor access gates
- Respond to building alarms; fire, security, equipment
- Monitor walkway and facility lighting
- Pedestrian safety; building entrances, walkway safety
- Campus evacuation plan
- Perimeter patrol; roadways, parking lots
- Enforce parking regulations
- Assist stranded motorist
- Document auto accidents

#### A Recent History of MPC's Campus Security:

- Our current organizational structure began in February 2002
  - o Dave Junkin Director of Security, 2002 to 2004
  - o One (1) Officer, Day Shift, 7:00 AM to 10 PM Monday through Friday, Monterey Campus
  - o Evening Campus Supervisor, Evening Shift
  - o One (1) Officer, Saturday and Sunday, 7:30 AM to 6:00 PM
- Steve Brownlie, Director of Security, 2004 to 2010
  - o Four (4) Officers scheduled 5:30 AM to 12:30 AM, Monday through Friday, and 7:30 Am to 6:00 PM, Saturday and Sunday, Monterey Campus
- Art St. Laurent, Director of Security, 2010 Current
  - o Four (4) Officers 5:30 AM to 12:30 AM, Monterey, Monday through Friday, Marina and Seaside Campuses, Saturday and Sunday, 7:30 AM to 6:00 PM, Monterey Campus.
  - o Emergency Operations Center (EOC) Liaison
  - o Behavioral Assessment Resource Team (BART)

#### **Program Review 2009 Goals:**

- Increase Visibility
- Identify Security Vehicles
- Purchase Patrol Vehicle for perimeter checks and travel to Marina and Seaside
- Strobe lights on vehicles

- New Uniforms
- Picture show

#### **Need for service:**

The need for service from staff and students has increased while community interaction remains constant. User demand is measured by the number of service calls coming into 646-4099 Officer on Patrol, 646-4005 Security Supervisor. The number of incident reports per year is used to measure volume of service;

- 2011; 214 reports
- 2012; 251 reports, 17.3% increases from 2011
- 2013; 267 reports, 24.8% increases from 2011
- 2014; 10 reports as of January 21st

#### Parking Enforcement: Number of citations issued

- 08/09 5221
- 09/10 5099
- 10/11 6480
- 11/12 4683
- 12/13 4114
- 13/14 3186 March

### Parking Revenue Generated + Restricted Budget Reserves

- 08/09 \$501,635.00
- 09/10 \$623,633.00
- 10/11 \$693,982.00
- 11/12 \$786,140.00
- 12/13 \$819,630.00

#### **Service Demand:**

- Monterey Police intelligence shows criminal activity on the increase due to gang activity in Monterey.
- California's prison realignment program is cited as a factor in property crime increase throughout the state including our District.
- Monitoring student misconduct with the formulation of Behavior Assessment Resource Team (BART), Security has been appointed the task of monitoring the reporting program Advocate. In addition of escorting students placed on suspension, intervention requests from faculty regarding unreported behavior or newly reported behavioral issues.
- Parking Spaces have increased by 40% from 02/03.

#### **Program Services:**

- Increased visibility on patrol.
- Emergency lighting on vehicles.
- All vehicles are identified as Security and promote Emergency Number 646-4099.
- New uniforms displaying officer's name and shield number.
- Promoted new walkway and parking lot lighting.
- Increased parking spaces by 41%, over 1900 spaces are available.
- New parking dispensers accepting coin and dollar bills. Increased number of machines to seven (7).
- Established patrol schedule to Marina Education Center and the Public Safety Training Center.
- All security staff has completed SB1626 training.

#### **External Factors:**

- FCC narrowband radio communications as of January 1, 2013 security radio transmission on new frequency. MPC security radios were upgraded conforming to new regulations.
- Monterey Police in conjunction with Monterey County are developing an encryption transmission along with the narrow band, effective July 2014. MPC Security monitors and is identified as 3Nora30, civilian support. MPC will need to purchase radios that will be configured with encryption technology.
- Monterey Police have informed MPC Security in the increase in drug and gang activity in the city and county of Monterey. Identified gang members are current and perspective students in our District. MPC Security has attended training with the Monterey Police on how to identify gang affiliation.
- State budget reduction in appropriations requires at the direction of the District to examine efficiencies of the Security department. Security staff are surveying three similar community colleges, Hartnell, College of the Desert and Gavilan. Specific interview with College Security personnel on operations are currently in progress.
- State prison realignment program releases inmates in large numbers. Parole requirements require employment of at least 30 hours per week or full time college enrollment. MPC has recent release parolees on campus. Sensitivity training required for security personnel is being addressed.
- Increase in veterans attending classes, many suffer from post-traumatic stress syndrome and or have traumatic brain injury. Suicide behavior and anger management issues are increasing. State training is being made available for staff.
- Student enrollment at the Education Center at Marina has increased. Reports of unwanted contacts between students or student and non-student require close patrol. A recent memorandum understanding with the Marina Police department will broaden the partnership between the police and MPC Security.

## **Program Review 2014:**

- 2014 Survey
- 2014 Survey Results
- 2014 Support Team, Deborah Ruiz, Jon Mikkelsen, Suzanne Ammons
- New Program Promotions: "If you see something, say something"
- Security Team Pictures
- Security Campus Partners Pictures

Be Safe, Be Alert

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