




**Objective 2a – Enhance Channels of Communication and Collaboration**

<b>Initiative</b>	<b>Description</b>	<b>Measurable Outcomes</b>
2.a.1 Redesign website including project management and hosted solution	Develop and advertise RFP for website redesign project. The intent is to increase effectiveness of the present website and to remove barriers to student success. Accept vendor proposal that is within budget. A hosted solution is desirable for availability and sustainability. The redesigned website should enhance channels of communication and collaboration.	<p>By September 2013 - establish Website Redesign Sub-committee.</p> <p>By October 2013 – Develop and approve a Request for Proposal (RFP) for a website redesign project</p> <p>By December 2013 – Select a vendor.</p> <p>By April 2014 – Hire an internal Project Manager to work with the vendor</p> <p>By August 2014 – Go live with new website.</p>
2.a.2 Implement hosted email, storage and collaboration solution	This initiative will reduce ongoing costs and overhead to the I.T. Department, while providing enhanced services to students, faculty and staff. Appropriate and timely Training for all stakeholders will be heavily emphasized during this implementation.	<p>By Feb 2014 visit neighboring colleges and universities to research their email solutions.</p> <p>By March 2014 conduct student survey focused on email</p> <p>By Jan 2015 all students, faculty and staff will be using a hosted email solution. The implementation is estimated to take 4 – 6 months from the initiation.</p>
2.a.3 Improve emergency alert system	A robust emergency alert system will need to be put in place. Recent tests and a real incident identified gaps in communications. A text alert system should be evaluated and gaps in current systems will need to be addressed.	By August 2014 a text alert system will be implemented.

# Appendix B: Survey Summaries

## Student Hosted Email Survey - March 2014

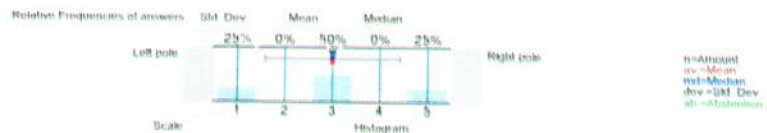
**IT Email Survey(EM) No. of responses = 283**



**Survey Results**

**Legend**

Question text



**1. MPC Email**

- 1.1) Would you use your MPC email more if it was powered by Google or Office 365?
- |     |       |       |
|-----|-------|-------|
| Yes | 71.4% | n=280 |
| No  | 28.6% |       |
- 1.2) Do you currently use your MPC email account?
- |     |       |       |
|-----|-------|-------|
| Yes | 39.6% | n=288 |
| No  | 60.4% |       |
- 1.3) Do you currently use Cloud Storage? Select all that apply.
- |                     |       |       |
|---------------------|-------|-------|
| Don't Use           | 50.5% | n=283 |
| Google Drive        | 43.8% |       |
| SkyDrive / OneDrive | 11%   |       |
| Dropbox             | 20.5% |       |
| Other               | 11%   |       |
- 1.5) What do you use now for your personal email?
- |                    |       |       |
|--------------------|-------|-------|
| GMail              | 67.1% | n=283 |
| Yahoo              | 48.1% |       |
| Hot Mail / Outlook | 15.2% |       |
| iCloud             | 6.7%  |       |
| Other              | 9.9%  |       |